



# STRONGER COMMUNITIES PARTNERSHIP

## Stronger Communities Partnership Board

26<sup>th</sup> November 2018

14:00-16:00

Town Hall, Meeting Room 2

### Minutes

#### **Attendees**

Cllr Chris Lamb, BMBC Elected Member – BMBC (Chair)  
Wendy Lowder, Executive Director Communities - BMBC  
Phil Hollingsworth, Service Director Communities - BMBC  
Carrie Abbott, Service Director Public Health – BMBC  
Margaret Libreri, Service Director Education & Early Start Prevention – BMBC  
Lennie Sahota, Services Director Adults - BMBC  
Cllr Jenny Platts, Cabinet Member Communities – BMBC  
Cllr Roya Pourali, Support Member Communities - BMBC  
Marie Hoyle, Barnsley Healthcare Federation  
John Marshall – Voluntary Action Barnsley  
Adrian England – Healthwatch  
Dave Fullen – Berneslai Homes  
Phil Parkes, SYHA on behalf of H&WBB Provider Forum  
Tom Smith, Head of Employment & Skills – BMBC  
Chris Neal, Station Manager – South Yorks Fire & Rescue  
Jayne Hellowell, Head of Commissioning & Healthier Communities - BMBC  
Paul Hughes - SWYPFT

#### **Apologies**

Gill Stansfield, Deputy District Director Community Services – SWYPFT  
Sarah Drafz, Business Intelligence - BMBC  
Sue Wing, Deputy District Director Community Services - SWYPFT  
Paul Clifford, Head of Economic Generation – BMBC  
Phil Spurr, Place Service Director, Culture Housing & Reg – BMBC  
Alison Wilkes, Education - BMBC  
Steve Fletcher, Group Manager Barnsley District – SY Fire & Rescue  
Lisa Phelan – Voluntary Action Barnsley  
Shiv Bhurtun, Partnership & Transformation Manager – BMBC

#### **In attendance**

Julie Hammerton, Family Centre Development Manager, People - BMBC  
Laura Hammerton, Early Intervention & Prevention Service Manager - BMBC  
Andrea Hoyland, Think Families Manager, Healthier Communities – BMBC  
Jo Ekin, Commissioning Manager, Healthier Communities – BMBC  
Rebecca Clarke, Public Health Principle – BMBC  
Tracey Binks, Business Support Officer – BMBC (minutes)

<b>1.</b>	<b>Apologies and Introductions – Councillor Lamb</b>
	<p>The Chair welcomed everyone to the meeting and introductions were made.</p> <p>Apologies were received and noted from the above members.</p>
<b>2.</b>	<b>Minutes of last meeting/Matters Arising – Councillor Lamb</b>
	<p>Page 1: Cllr Pourali noted that her surname had been spelt wrong.</p> <p>Page 1: Marie Hoyle advised that her apologies had not been noted.</p> <p><b>ACTION: Tracey Binks to amend minutes</b></p> <p>Following these amendments, the minutes were then accepted as accurate.</p>
<b>3.</b>	<b>Q2 Narrative Report – Information Only</b>
	<p>Phil Hollingsworth introduced the report and informed the Board members that the breadth and strength of the work which is being carried out is putting Barnsley on the map.</p> <p>The Chair felt that the report brings to life the work that everyone is engaged in and puts it into an effective document, which is easy to read. He asked Phil to pass on the Board’s thanks to everyone involved.</p> <p><b>ACTION: Phil Hollingsworth to feedback to staff</b></p> <p>Dave Fullen asked if there were any plans to incorporate the Town Spirit work which is currently happening. Phil responded that this will be picked up in next year’s business planning processes.</p>
<b>4.</b>	<b>Progress Report – Phil Hollingsworth</b>
	<p>Phil Hollingsworth introduced the report and advised that the individual workstreams will be highlighted in the rest of today’s agenda.</p> <p>Phil advised that colleagues will soon be attending an event in London around food access and are hoping to bring back more ideas about how we address the challenges. Phil highlighted the decline in use of food banks in Barnsley, but noted that this is only part of the picture based on the information available.</p> <p>Wendy Lowder suggested that it might be useful for partners to see the Livewell Barnsley report. Jayne Hellowell felt that this might be more timely after the Adults Delivery Group meeting, as this will raise questions which would be useful to address before the Board. All agreed.</p> <p><b>ACTION: Jayne Hellowell to bring a Livewell Barnsley update to the February 2019 Board meeting.</b></p>

5.	<p><b>Age Friendly Barnsley Action Plan – Jayne Hellowell</b></p> <p>Jayne Hellowell introduced the report and confirmed that no cost would be incurred by signing-up to this network, but it would raise Barnsley’s profile, as well as giving gravitas to the work of Age Concern’s in our region. Jayne asked if the Board members would like to join the UK Network of Age-friendly Communities.</p> <p>The Chair felt that a lot of the work should already be taking place within Barnsley and wondered if there was cause for concern about why we need to engage with this network. Jayne highlighted that it would involve being audited, which is positive in terms of focussing our services and performance. Lennie Sahota agreed with this and felt that if it would make things easier for our older residents, we should take part.</p> <p>Cllr Pourali asked if we have any current workstreams to use to embed ourselves in this partnership. Jayne responded that there is some important work taking place around communication and not alienating people within the Digital-First challenge.</p> <p>Marie Hoyle asked how it would work in terms of organisational structure. Jayne advised that we would join as the Stronger Communities Partnership Board.</p> <p>The Chair felt that all of the partners around the table should be able to evidence work and identify areas for improvement.</p> <p>Phil Hollingsworth asked if this would involve the Integrated Frailty Group. Jayne agreed that this should be involved, but would check that this wouldn’t duplicate work.</p> <p>All agreed to commit to the network.</p>
6.	<p><b>System Wide Review of Assisted Living Services Update – Jayne Hellowell</b></p> <p>Jayne explained the report and noted that the service name may change in the new year. A lot of the functions are now delivered under one service provider and the processes will be improved over the next 12 months.</p> <p>Dave Fullen highlighted that the Handy Person Service which ended in October is still listed on the Livewell Barnsley website. Jayne agreed that the resource needs to be kept up to date and will look into this.</p> <p><b>ACTION: Jayne Hellowell to ensure Livewell Barnsley website is kept up to date</b></p> <p>Chris Neal asked if there had been any progress with regards to carrying out Safe &amp; Well checks at the same time as Warm Home checks. Jayne advised</p>

	<p>that this is progressing and the team are currently looking at assessment forms to tighten up the process. The Chair asked how this would work. Chris advised that it would be a service pathway, where the service provider would send a referral to South Yorkshire Fire &amp; Rescue, who would carry out the assessment. Jayne noted that the first phase of work has significantly improved the way the services work together.</p>
<b>7.</b>	<p><b>Warm Homes and Hospital Discharge Project – Jayne Hellowell</b></p> <p>Jayne Hellowell introduced the report and advised that the service will be re-named before commencement. We are also tendering for an organisation to evaluate this service.</p> <p>The Chair asked how we ensure that all providers are aware and felt it was important that one service takes overall responsibility for the individuals taking part. Jayne responded that there will be a coordinator at the hospital that partners link-in with and the pilot will be evaluated to see what works well and what doesn't.</p> <p>Marie Hoyle felt that the Board should ensure that all teams know that this role is in place and highlight that people will be visited in their own homes. Lennie agreed that this lower-level approach should be addressed, but ideally before people are sent home. Jayne advised that a brochure will be published and circulated, which addresses this issue.</p> <p>Adrian England pointed out that there was an error in the report (key milestone 2 on page 4). Jayne advised that this should read "2018, not 2017".</p>
<b>8.</b>	<p><b>Social Prescribing Report – Phil Parkes</b></p> <p>Phil Parkes introduced the report and noted that the challenges around Universal Credit and financial hardship won't be new to the board, but a signposting service has been put in place.</p> <p>Marie Hoyle asked if there was a reason for referral rates being much higher in the South, compared with other areas. She wondered if there was anything that could be done to even this out. Phil explained that a few options are being considered for targeting to address this. The Chair questioned if the high uptake in the South might be due to having extra services (such as the One Stop advice service) referring in. Phil commented that the number of referrals per year is as expected.</p> <p>Cllr Pourali asked if it would be possible to get more specific figures, such as disabled people accessing the service, etc. Phil advised the Board members that the data can be broken down as required.</p> <p>Cllr Platts felt that the reason for the different uptake could be lack of referrals from GPs in particular areas. Marie agreed with this and advised that the South Yorkshire Board is looking at asking questions in care pathways which should</p>

	<p>even out referrals. Marie will take today's feedback to the CCG North East practices. Phil advised that patient numbers will also be included in future reports.</p> <p>Wendy Lowder felt it would be useful to see the onward referrals relative to the contact, to see which areas of the voluntary community sector are receiving referrals. Phil agreed that this could be provided. It was noted that Wendy and Phil are going to do some joint sessions with the Social Prescribers, as we have a joint responsibility to help them understand the universal offer. Adrian England agreed and described an example that had come to light at a recent Neighbourhood meeting. He felt that it was about making every contact count and that linking across services would help this system work better. Phil will feed this example back to his team.</p> <p>The Chair noted the amount of time/money which will be saved by doing this and wondered about a future social return on investment. Phil agreed that this calculation can be done and will also look at some costing around quality of life.</p>
<p><b>9.</b></p>	<p><b>Early Help for Children, Young People and Families Report – Laura Hammerton/Julie Hammerton</b></p>
	<p>Laura and Julie presented the report and wanted to remind the Board members about their service offer. There is a wide range of opportunities available, but always tailored to the family's individual needs.</p> <p>Cllr Pourali commented that the service is fantastic and asked if there were any strategies for dealing with families who are difficult to engage. Laura responded that there are public activities, avenues for other services to refer-in and Social Care/Police will direct people to the service if their problems don't meet the Social Care threshold. Also, relationships are being built with families via Schools, through schemes such as the Rose Vouchers (children under 4 receive vouchers for fruit and veg) - this has linked into communities which we weren't already involved with.</p> <p>Marie Hoyle wondered if the figures could be profiled by Neighbourhood. Laura will send that information to the Board members.</p> <p><b>ACTION: Laura to forward Neighbourhood figures for circulation</b></p> <p>Wendy Lowder asked if there were any partner relationships that could be strengthened in terms of this service. Laura felt that Adult Services was a consistent challenge and that, although some work is already taking place, more could be done. Julie felt that schools are a continuing challenge, especially around pupils who aren't in school full time.</p> <p>Laura and Julie thanked the Board members for their time and advised that any further information could be obtained by contacting them at <a href="mailto:earlyhelp@barnsley.gov.uk">earlyhelp@barnsley.gov.uk</a>.</p>
<p><b>10.</b></p>	<p><b>Healthy Holidays Work Feedback Report – Andrea Hoyland</b></p>

	<p>Andrea Hoyland introduced this report and advised that the project had overachieved on targets and noted that the figures are based on unique child attendances. Feedback from families showed that they valued the programme and hadn't expected such lovely food.</p> <p>The Chair commented on what a huge success story it had been. The Chair pointed out that Stephanie Peacock MP has taken a particular interest in this project and suggested that Andrea tries to get her involved in the national pilot. Cllr Platts asked if we could send her the report. Andrea commented that she had also visited Fairshare, so we can send her the report as feedback from her visit. All agreed.</p> <p><b>ACTION: Andrea to send report to Stephanie Peacock MP</b></p> <p>Marie Hoyle asked if the Board members could publicise this story. Andrea noted there had been publicity in the media. All agreed to share the story amongst communities.</p>
11.	<p><b>Barnsley Carer's Service – Briefing Paper – Jo Ekin</b></p>
	<p>Jo Ekin introduced the report for information and also noted that the Service Manager recently presented at a GP forum, which has already started yielding referrals.</p> <p>The Chair asked about interface with the voluntary and community sector. Jo responded that part of the service is to reach out to as many carers as possible and to work with agencies to build partnerships.</p> <p>Cllr Platts asked how this is being conveyed to the community. Jo responded that there are social media pages and that it is being promoted to Area Councils.</p> <p>Cllr Pourali noted that a previous consultation with carers had found that it was difficult to direct people to the service at that time, as there was no directory. Jo commented that the information is now on the Livewell Barnsley website and that leaflets are being distributed. Also the message is becoming easier to relay, due to it being an integrated service.</p> <p>Wendy Lowder noted that the project is still quite new and it would be great to hear more next year (e.g. what life is like as a Carer, are they communicating with adult social care when they can't cope). All agreed this should be discussed at the next meeting.</p> <p><b>ACTION: Shiv Bhurtun to add to forward plan</b></p> <p>Jo advised the Board members that comms and a campaign plan is being developed for next year and that she would take comments on board about difficult to reach clients.</p>

<b>12.</b>	<b>Public Health Strategy – Rebecca Clarke</b>
	<p>Rebecca presented the report and advised that the strategy is now available on the council website. Strategies have been reviewed and the well-established programmes have yielded good results over the last 3 years.</p> <p>Carrie advised that the team are currently doing Alcohol Clear Assessments and baseline feedback is due shortly. The Chair felt that the smoking strand of this work had been really successful and wondered if the same would happen with the alcohol strand. Carrie felt the smoking work is a good example of partnership engagement, as Public Health wouldn't have been able to achieve those results on their own and are very grateful for the engagement. However, Carrie noted that alcohol is a more difficult issue to manage and felt it was important to find messages that will work.</p> <p>The Chair asked what approaches the team had around social norms and changing public perception. Carrie responded that the team are keen on this approach, as it works well to give strong messages. Carrie/Rebecca will take these thoughts back to the team.</p> <p>Adrian England commented that the report shows people who are overweight, but not underweight and asked how they are addressing people who don't have enough food to eat in the strategy. Adrian also noted the importance of making changes from early school years upwards. Carrie felt the food plan for the borough was carefully developed and suggested that this was brought back to the Board. Rebecca agreed to look into this. Carrie advised the board members that things can be built into the action plan as they arise.</p> <p><b>ACTION: Rebecca to bring the food plan back to the Board Shiv Bhurtun to add to the Forward Plan</b></p>
<b>13.</b>	<b>Forward Plan – Phil Hollingsworth</b>
	<p>Items identified for further discussion;</p> <ul style="list-style-type: none"> <li>• Safe &amp; Well checks update – Chris Neal</li> <li>• Refresh Safer Barnsley annual plan – Shiv Bhurtun</li> <li>• Livewell Barnsley – Tom Smith</li> <li>• Barnsley Carer's Service – future update on implementation – Jo Ekin</li> <li>• Wendy Lowder also suggested development of Local Care Networks – Marie Hoyle</li> </ul> <p>The Chair invited the Board members to email any further suggestions to <a href="mailto:safeb-strongerc@barnsley.gov.uk">safeb-strongerc@barnsley.gov.uk</a></p>
<b>14.</b>	<b>Any Other Business</b>

	<p>Marie Hoyle advised the Board members that she would be retiring at the end of this year and the Board wished her well.</p> <p>Phil Hollingsworth raised the work which is taking place in the Barnsley Homeless Alliance. This sits under the Safer Barnsley Partnership, but is a cross-cutting issue. Phil advised that a new rough-sleeping strategy has been published and a website developed;  <a href="http://www.barnsleyhomelessalliance.org.uk">www.barnsleyhomelessalliance.org.uk</a></p>
<b>15</b>	<b>Date of Next Meeting</b>
	<p>Date: Thursday 28<sup>th</sup> February 2019  Time: 14:00 – 16:00  Venue: Town Hall MR14</p>